



NLB Group CL Compliance and Integrity Conference,

12-13 May 2026

Hotel Hills

NLB

Agenda konferencije / Conference agenda

12.05.2026.

Agenda: 12th May 2026

GENERAL SESSION (all modules!)

8.00 – 9.00	Registration	
9.00 – 9.05	Opening speech	Lidija Žigić, MB NLB SA
9.05 – 9.15	Welcome speech	Nermin Ibradžić
9.15 – 9.30	Twenty seconds: From control to resilience	Rok Praprotnik
9.30 – 10.30	Detekcija laganja u internim istragama	Eva Kordić
10.30 – 11.00	Break	

I. MODULE General Compliance (Regulatory, Prevention, Investigations)

11.00 – 11.30	Enhancing regulatory compliance through AI	Jan Lakner
11.30 – 12.30	Consumer protection program	Vida Tomažič
12.30 – 13.30	Lunch	provided by NLB SA
13.30 – 14.30	Internal Fraud happened- what next?	Darja Škulj, Maja Minjovič, Miran Deželak
14.30 – 15.00	Involvement of Compliance in key policy processes	Melita Pristov NLB KB
15.00 – 15.30	Break	
15.30 – 16.30	Wheel of ethics and integrity	NLB KB
20.00 – 23.00	Dinner- hotel	provided by NLB d.d.

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II. MODULE Physical&Technical security

11.00 – 11:30	ATM attacks in Slovenia – possible solutions	Žiga Kosirnik
11:30 – 12:00	Possibilities of using AI in security – an idea	Matic Jager
12:00 – 12:30	Construction of central and regional vaults - standards	Žiga Kosirnik
12.30 – 13.30	Lunch	provided by NLB SA
13:30 – 14:00	Testing of digital operational resilience, including a review of the physical and technical security of critical premises.	Ensar Ražanica
14:00 – 15:00	New Rulebook – topics that need to be clarified.	Žiga Kosirnik
15.00 – 15.30	Break	
15:30 – 15:50	OTC locks for external ATMs	Predrag Stanković
15:50 – 16:10	Implementation of control in facilities and remote self-service devices	Slavoljub Kljajić
16:10 – 16:30	Project - Monitoring Center of NLB Komercijalna Banka.	Dejan Kostić
20.00 – 23.00	Dinner- hotel	provided by NLB d.d.

III. MODULE CISO

11.00 – 11.15	Intro	Primož Vogrinec
11.15 – 11.35	What I saw when I looked under the hood - Security posture across the group	Slaviša Cvijić
11.35 – 11.50	Beyond Compliance: Building an Information Security Culture	Maruša Ribič Rems
11.50 – 12.10	Beyond Compliance: What Our CIS 8.1 Review Revealed	Zlatan Avdagić
12.10 – 12.30	Identity Check and Device Binding in E-Banking Services	Robert Grabrijan
12.30 – 13.30	Lunch	provided by NLB SA
13.30 – 13.50	Onboarding 2.0: Cybersecurity Everyone Understands	Danijel Panić, Minja Milinović
13.50 – 14.10	From Controls to Capability: Turning CIS Controls into Real Security Outcomes in the NLB Bank Prishtina	Xhanan Karaqa
14.10 – 14.30	Centralization vs. Autonomy: Where We Actually Lose Security (Group context)	Luka Simonović
14.30 – 14.50	Evolution of CISO	Emir Ramić
14.50 – 15.00	Q&A	CISO Team
15.00 – 15.30	Break	
15.30 – 15.50	POC – Post Quantum Cryptography Post-Quantum Cryptographic Regulatory	Saša Miličević
15.50 – 16.10	Requirements and Transition Roadmap	Vancho Georgievski
16.10 – 16.30	Moving Target Defense	Miloš Krunić
20.00 – 23.00	Dinner- hotel	provided by NLB d.d.

13.05.2026.

Agenda: 13th May 2026

I. MODULE General Compliance (Regulatory, Prevention, Investigations)

9.00 – 10.30	DPO - Best practise sharing - NLB Group DP policy, biometry, data breach procedures and assesment, DLP & access to e-mail, data deletition/erasure...	Aleš Senica & Group DPOs
10.30 – 12.00	Presentation of cases-investigations: Expert Examination of Documents and Signatures Internal Fraud During Client Deposits System abuse by employees in the process of loan approval	NLB Banka Sarajevo (N. Ibradzić) NLB Banka Priština (A. Mustafa, V. Maloku) NLB Komercijalna banka (M. Jovanović)
12.00 – 13.00	Lunch	provided by NLB SA

II. MODULE Physical&Technical security

9.00 – 11.00	Visit to the renovated branch (Sarajevo)	
11.00 – 12.00	Conclusions	
12.00 – 13.00	Lunch	provided by NLB SA

III. MODULE CISO

10.30 – 10.50	macOS is Not an Exception Anymore	Saša Mićović
10.50 – 11.10	Incident Playbooks Library – from documentation to control	Sandi Bižal
11.10 – 12.00	Conclusions	CISO Team
12.00 – 13.00	Lunch	provided by NLB SA

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**Turistički vodič kroz
Sarajevo/
*Tourist guide to
Sarajevo***

NLB

Drage kolege,

Funkcija Usklađenosti poslovanja i sigurnosti NLB Banke d.d. Sarajevo želi vam dobrodošlicu u Sarajevo. Za vas smo pripremili kratki turistički vodič kroz Sarajevo sa našim preporukama šta posjetiti, gdje jesti, napraviti dobru fotografiju grada.

Želimo vam ugodan boravak i da iz Sarajeva sa sobom ponesete samo lijepe uspomene.

Dear colleagues,

The Compliance and Security Function of NLB Bank d.d. Sarajevo welcomes you to Sarajevo. We have prepared a short tourist guide to Sarajevo for you, with our recommendations on what to visit, where to eat, and where to take great photos of the city.

We wish you a pleasant stay and hope you take only beautiful memories of Sarajevo with you.



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Najvažniji telefoni:/Important phone numbers:

Hitna služba 124, Policija 122, Vatrogasci 123
Emergency medical service 124, Police 122, Fire brigade 123

Taxi službe:/Taxi services:

Sarajevo Taxi 1515
Crveni Taxi 033 760 600
Samir & Emir Taxi 033 444 000
Kale Taxi 033 570 900

Polazna cijena vožnje je 3,50 BAM (1,79 EUR), a svaki pređeni kilometar 2,30 BAM (1,18 EUR)
The starting fare is 3.50 BAM (1.79 EUR), and each additional kilometer is 2.30 BAM (1.18 EUR)

Javni parkinzi u centru grada:/Public parking in the city center:

Parking / Garaža BBI Centar

Trg djece Sarajeva 1

Prednosti: garaža, dobra polazna tačka za šetnju kroz grad prema Baščaršiji

Advantages: *garage, a good starting point for a walk through the city towards Baščaršija.*

Dom Armije

Branilaca Grada

Prednosti: Najbolji pristup glavnoj šetnici, ulica Ferhadija

Advantages: *the best access to the main pedestrian street, Ferhadija.*

Parking / Garaža kod Vijećnice

Obala Kulina bana (kod Inat kuće)

Prednosti: Parking koji je najbliži Baščaršiji i/ili žičari.

Advantages: *the parking lot closest to Baščaršija and/or the cable car.*

Cijene parkinga po satu u prosjeku su 3 BAM –4 BAM (1,5 EUR – 2 EUR)
Average parking prices per hour range from 3 BAM to 4 BAM (1.5 EUR – 2 EUR).

Najznačajnije turističke znamenitosti Sarajeva/ *The most important tourist attractions in Sarajevo*

Baščaršija i Sebilj

Staro srce grada, osmanska čaršija iz 15. vijeka.
Sebilj – drvena česma – simbol je grada

Baščaršija and Sebilj

The old heart of the city, an Ottoman bazaar from the 15th century. Sebilj – a wooden fountain – is a symbol of the city.



Gazi Husrev-begova džamija

Jedna od najznačajnijih i najstarijih džamija u BiH, izgrađena 1530. godine, arhitektonsko i duhovno središte starog grada

Gazi Husrev-beg Mosque

One of the most important and oldest mosques in Bosnia and Herzegovina, built in 1530; an architectural and spiritual center of the old town.



Gazi Husrev-begov bezistan

Zatvorena osmanska tržnica iz 16. vijeka

Gazi Husrev-beg's Bezistan

An enclosed Ottoman market from the 16th century.



Katedrala

Impozantna katolička katedrala u centru, izgrađena 1889., jedan od ključnih simbola grada

Cathedral

An imposing Catholic cathedral in the city center, built in 1889; one of the city's key symbols.



Stara pravoslavna crkva

Jedan od najstarijih sakralnih objekata u Sarajevu i važan simbol pravoslavne zajednice. Crkva svjedoči o dugoj tradiciji vjerskog suživota u gradu i čuva vrijednu kulturno-historijsku baštinu Sarajeva. Prvi put se pominje 1539. godine no pretpostavlja se da je izgrađena na temeljima jedne još starije crkve.

Old Orthodox Church

One of the oldest religious buildings in Sarajevo and an important symbol of the Orthodox community. The church reflects the city's long tradition of interfaith coexistence and preserves valuable cultural and historical heritage. It was first mentioned in 1539, although it is believed to have been built on the foundations of an even older church.



Muzej Jevreja BiH / Jevrejska sinagoga – Stari hram

Aškenaška sinagoga je najstariji aktivni jevrejski sakralni objekat u BiH i treća je sinagoga po veličini u Europi. Izgrađena je 1902. godine.

Museum of the Jews of Bosnia and Herzegovina / Jewish Synagogue – Old Temple

The Ashkenazi Synagogue is the oldest active Jewish religious building in Bosnia and Herzegovina and the third-largest synagogue in Europe. It was built in 1902.



Vijećnica

Remek djelo pseudo-maurske arhitekture iz 1896. godine – simbol kulturne baštine Sarajeva.

City Hall (Vijećnica)

A masterpiece of pseudo-Moorish architecture from 1896—a symbol of Sarajevo's cultural heritage.



Latinska ćuprija

Most koji je najviše poznat po tome da je kod njega 1914. izvršen atentat na Franca Ferdinanda – događaj koji je pokrenuo Prvi svjetski rat.

Latin Bridge

A bridge best known as the site where the assassination of Archduke Franz Ferdinand took place in 1914—an event that triggered World War I.



Žičara za Trebević

Poveznica grada Sarajeva (polazna stanica: naselje Bistrik) sa „plućima grada“ planinom Trebević za oko 7 minuta vožnje. Prekrasan panoramski pogled na Sarajevo. Cijena povratne karte iznosi 30 BAM (15 EUR). Postoji i opcija zakupa cijele kabine po cijeni od 300 BAM (150 EUR).

Radno vrijeme:

Ponedjeljak: od 12:00 do 19:00 sati
Utorak – Nedjelja: od 09:00 do 19:00 sati

Trebević Cable Car

A connection between the city of Sarajevo (starting station: Bistrik neighborhood) and the “lungs of the city,” Mount Trebević, with a ride lasting about 7 minutes. It offers a beautiful panoramic view of Sarajevo. The price of a return ticket is 30 BAM (15 EUR). There is also an option to rent an entire cabin for 300 BAM (150 EUR).

Working hours:

Monday: 12:00 – 19:00
Tuesday – Sunday: 09:00 – 19:00



East-West granica

Mjesto gdje se u Sarajevu simbolično susreću Istok i Zapad – osmansko i austrougarsko naslijeđe, orijentalni duh i evropska arhitektura. Nekoliko koraka dijeli minarete od katedrale, čineći ovu tačku jedinstvenim simbolom multikulturalnog identiteta grada. Nalazi se na samoj granici između ulice Ferhadija i Baščaršije (tamo gdje završava ulica Ferhadija, a počinje Baščaršija)

East–West Meeting Point

A place in Sarajevo where East and West symbolically meet—Ottoman and Austro-Hungarian heritage, an oriental spirit and European architecture. Just a few steps separate minarets from the cathedral, making this spot a unique symbol of the city's multicultural identity. It is located at the boundary between Ferhadija Street and Baščaršija (where Ferhadija ends and Baščaršija begins).



Gradska tržnica

Zatvorena gradska tržnica izgrađena u vrijeme Austro-Ugarske, prepoznatljiva po funkcionalnoj arhitekturi i centralnoj ulozi u svakodnevnom životu Sarajeva. Oduvijek je bila mjesto snabdijevanja, susreta i urbanog ritma grada, ali i snažan simbol njegove historijske i društvene memorije. Nalazi se u samom centru ulice Ferhadija.

City Market Hall

An indoor market built during the Austro-Hungarian period, recognizable for its functional architecture and central role in everyday life in Sarajevo. It has always been a place of supply, social interaction, and the city's urban rhythm, as well as a strong symbol of its historical and social memory. It is located in the very center of Ferhadija Street.



Vječna vatra

Spomen-obilježje posvećeno oslobođenju Sarajeva u Drugom svjetskom ratu. Stalni plamen simbolizira slobodu, sjećanje i otpor, a ujedno predstavlja jednu od najprepoznatljivijih tačaka gradskog centra i mjesto susreta građana. Spomenik se nalazi na granici između ulica Maršala Tita i ulice Ferhadija.

Eternal Flame

A memorial dedicated to the liberation of Sarajevo in World War II. The eternal flame symbolizes freedom, remembrance, and resistance, and is one of the most recognizable landmarks in the city center as well as a popular meeting point. The monument is located at the intersection of Marshal Tito Street and Ferhadija Street.



Most Festina Lente (Požuri polako) i Likovna akademija

Most Festina Lente je jedan od najprepoznatljivijih savremenih mostova u Sarajevu dok zgrada Likovne akademije koja je prvobitno izgrađena kao protestantska crkva spaja eleganciju austrougarske arhitekture s modernim kreativnim izrazom.

Most je prepoznatljiv po unikatnoj kružnoj petlji na sredini arhitektonskom detalju koji simbolizira susret, dijalog i razmišljanje.

Free tip: Hotspot za dobru fotografiju je iz ulice Radićeva

Festina Lente Bridge and the Academy of Fine Arts

Festina Lente Bridge is one of the most recognizable contemporary bridges in Sarajevo, while the building of the Academy of Fine Arts—originally constructed as a Protestant church—combines the elegance of Austro-Hungarian architecture with modern creative expression.

The bridge is known for its unique circular loop in the middle—an architectural feature symbolizing meeting, dialogue, and reflection.

Free tip: A great photo spot is from Radićeva Street.



Planet Sarajevo – Multimedijalni muzej

Maršala Tita 56, Sarajevo
Radno vrijeme: 11AM – 7PM
Popust za članove NLB Grupe
Omogućeno kartično plaćanje

Ako tražite tipičan muzej u Sarajevu, ovo bi vas moglo iznenaditi. Ali ako tražite nešto što vam pomaže da shvatite grad izvan onoga što vidite – ovdje to počinje. Ovo nije muzej izgrađen oko statičnih predmeta, već oko priča – živih, slojevitih i ispričanih kroz audio vodič dostupan na sedam jezika, omogućavajući svakom posjetiocu da doživi Sarajevo na svoj način.

Planet Sarajevo – Multimedia museum

Maršala Tita 56, Sarajevo
Working hours: 11AM – 7PM
Discount available only for NLB members
Card payment possible

If you're looking for a typical museum in Sarajevo, this might surprise you. But if you're looking for something that helps you understand the city beyond what you see — this is where that begins. This is not a museum built around static objects, but around stories — living, layered, and told through an audio guide available in seven languages, allowing each visitor to experience Sarajevo in their own way.



Eiffelov most (Skenderija most)

Most Skenderija je među sarajlijama poznat i kao Ajfelov most. Negdje oko mjesta današnjeg mosta osmanski je namjesnik Skender-paša, po kojem jedan čitav kraj na lijevoj obali Miljacke nosi ime Skenderija, podigao drvenu ćupriju krajem 15. ili na samom početku 16. stoljeća. Austro-ugarska uprava je 1893. godine izgradila željezni most Skenderija. U Sarajevu postoji predanje koje nema potvrdu u nekim pisanim dokumentima da je ovaj most projektovao sam Alexandre Gustave Eiffel, arhitekt čuvenog Eiffelovog tornja u Parizu.

Eiffel Bridge (Skenderija Bridge)

Skenderija Bridge is also known among locals as the Eiffel Bridge. Around the site of today's bridge, the Ottoman governor Skender Pasha—after whom the Skenderija area on the left bank of the Miljacka River is named—built a wooden bridge in the late 15th or early 16th century. In 1893, the Austro-Hungarian administration constructed the current iron bridge. There is a local legend, not confirmed by written records, that the bridge was designed by Alexandre Gustave Eiffel, the architect of the famous Eiffel Tower in Paris.



Gastronomija: *Gastronomy:*

Aščinice u Sarajevu / *Aščinice in Sarajevo*

Aščinica = Restoran sa lokalnom tradicionalnom kuhinjom (u Bosni se to kaže „na kašiku“)

Aščinica = *a restaurant serving traditional local cuisine (in Bosnia often referred to as “spoon dishes”)*

ASDŽ – Halači 3 (Baščaršija)

Jedna od najpoznatijih aščinica u starom gradu. Nude bosanski lonac, sogan-dolmu, sarme, pilav, gulaše i domaće kolače poput hurmašica, baklava i kadaifa.

ASDŽ – Halači 3 (Baščaršija)

One of the most well-known aščinica restaurants in the Old Town. They offer Bosnian pot (bosanski lonac), stuffed onions (sogan dolma), stuffed cabbage rolls (sarma), pilaf, goulash, and traditional desserts such as hurmašice, baklava, and kadaif.

Hadžibajrić – Ćurčiluk veliki 59 (Baščaršija)

Najstarija aktivna aščinica u Sarajevu, osnovana još u 19. stoljeću. Prepoznatljiva po domaćoj kuhinji, japraku i pačetu.

Hadžibajrić – Ćurčiluk Veliki 59 (Baščaršija)

The oldest active aščinica in Sarajevo, established in the 19th century. Known for its homemade cuisine, especially japrak (stuffed vine leaves) and pače (traditional meat aspic).

Aščinica Dženita – Mudželiti veliki (Baščaršija)

Kao tipična gradska aščinica, nudi svakodnevno pripremljena bosanska jela kuhana po tradicionalnim receptima i pruža autentičan uvid u način ishrane Sarajeva.

Aščinica Dženita – Mudželiti Veliki (Baščaršija)

A typical city aščinica offering freshly prepared Bosnian dishes made daily according to traditional recipes, providing an authentic insight into Sarajevo's culinary culture.



A sada ćevapi. /And now, ćevapi

Ferhatović „Petica“ Bravadžiluk 5 (Bašćaršija)

Jedna od najstarijih sarajevskih ćevabdžinica, porodična tradicija još od 1879.

Ferhatović “Petica” – Bravadžiluk 5 (Bašćaršija)

One of the oldest ćevabdžinica (ćevapi restaurants) in Sarajevo, with a family tradition dating back to 1879.

Ćevabdžinica Željo Kundurđiluk 19 i 29 (Bašćaršija)

Najpopularniji sarajevski ćevapi, uvijek velika gužva — ali vrijedno čekanja.

Ćevabdžinica Željo – Kundurđiluk 19 and 29 (Bašćaršija)

The most popular ćevapi in Sarajevo—always crowded, but worth the wait.

Ćevabdžinica Hodžić, Bravadžiluk 10 (Bašćaršija)

Velike porcije, popularna među lokalnim stanovništvom

Ćevabdžinica Hodžić – Bravadžiluk 10 (Bašćaršija)

Large portions, popular among locals.



Mjesta za popiti kafu ili čaj:/ Places to have coffee or tea:

Čajdžinica Džirlo – preporuka „kao kuća“ Kovači 26

Zašto je popularan: originalna čajdžinica, jedan od najpoznatijih lokala u starom gradu.

Preporuka: preustite se preporuci vlasnika koji će na osnovu vaših želja smiksati nešto samo za vas.

Free tip: sve kafanice u ulici Kovači imaju šarmantni boemski vibe i obavezan je hotspot za fotografisanje i uživanje u pogledu na sarajevsku kaldrmu prema Sebilju.

Čajdžinica Džirlo – “like home” recommendation Kovači 26

Why it's popular: an authentic tea house and one of the most well-known spots in the Old Town.

Recommendation: trust the owner's suggestion—based on your preferences, he will mix something just for you.

Free tip: all the small cafés in Kovači Street have a charming bohemian vibe and are a must-visit hotspot for photos and enjoying the view of Sarajevo's cobblestone street leading toward Sebilj.



Mjesta za popiti kafu ili čaj/ *Places to have coffee or tea:*

Miris Dunja – Baščaršija Mula Mustafe Bašeskije 61

Poznato po: Autentičnoj bosanskoj kafi (kahvi) u džezvi, domaćim kolačima

Vibe: Romantičan, topao, savršen za “ćejf”.

Ćejf = označava stanje unutrašnjeg zadovoljstva, mira i ličnog uživanja – često vezano za male rituale poput kafe, razgovora, šetnje ili trenutka bez žurbe.

Miris Dunja – Baščaršija Mula Mustafe Bašeskije 61

Known for: authentic Bosnian coffee (kahva) prepared in a džezva, and homemade desserts.

Vibe: romantic, warm, perfect for “ćejf.”

Ćejf = a state of inner satisfaction, peace, and personal enjoyment—often linked to simple rituals like having coffee, conversation, a walk, or a moment without rushing.



Caffe Zlatna Ribica

Kaptol 26 (cca 50m udaljenosti od Vječne vatre)

Poznat po: po svom retro-vintage interijeru, ispunjenom starim lampama, satovima, ogledalima i detaljima iz prošlih vremena

Vibe: više kao mali muzej nego klasični kafić
Lokal radi samo u popodnevnim satima: od 16h do 24h.

Caffe Zlatna Ribica

Kaptol 26 (approx. 50 m from the Eternal Flame)

Known for: its retro vintage interior, filled with old lamps, clocks, mirrors, and details from past times.

Vibe: more like a small museum than a typical café. **Opening hours:** afternoons only, from 16:00 to 24:00.



Lokali u ulici Radićeva – ulica koja nudi odlične opcije za internacionalnu kuhinju, dobro vino ili šoljicu espresso kafe

Venues in Radićeva Street

A street offering great options for international cuisine, good wine, or a cup of espresso.

Sladoled: /Ice cream:

Egipat – tradicionalna slastičarna Ferhadija 2

Zašto je poznat: kultno mjesto, najstariji sladoled u gradu, savršeno kremast.

Preporučujemo: egipatska vanilija – ona je nezaobilazna u posjeti Sarajevu

Egipat – traditional pastry shop Ferhadija 2

Why it's famous: an iconic place, home to the oldest ice cream in the city, perfectly creamy.

Recommendation: Egyptian vanilla – a must-try when visiting Sarajevo.

Marshall's Gelato Kulovića ulica

Zašto je popularan: premium talijanski gelato, bezglutenske opcije

Preporuke: bosanski orah, pistacija, mango sorbet

Marshall's Gelato Kulovića Street

Why it's popular: premium Italian gelato, with gluten-free options.

Recommendations: Bosnian walnut, pistachio, mango sorbet.



Ukoliko želite sa sobom ponijeti dašak Sarajeva u obliku suvenira ili slatkih okusa grada predlažemo sljedeća mjesta:

If you would like to take a touch of Sarajevo with you in the form of souvenirs or sweet flavors of the city, we suggest the following places:

Kazandžiluk (Ulica kazandžija – Baščaršija)

Najautentičnije mjesto u gradu za bakrene proizvode: džezve, fildžane, sahane (tanjire), poslužavnike, ukrasne ploče. Ručno rađeni predmeti, jedinstveni predmeti po tome što se rade samo za vas i po tradicionalnim kazandžijskim recepturama kovanja. **Kazandžija** = zanatlija koji ručno izrađuje predmete od bakra (džezve, fildžane, sahane, posude) koristeći tradicionalne tehnike kucanja bakra.

Kazandžiluk (Coppersmiths' Street – Baščaršija)

*The most authentic place in the city for copper products: džezvas, fildžans (coffee cups), sahans (plates), trays, and decorative items. Handmade pieces, unique because they are often crafted especially for you, using traditional coppersmith techniques. A **coppersmith** (kazandžija) = a craftsman who handcrafts copper items (džezvas, fildžans, sahans, cookware) using traditional hammering techniques.*



Baklava shop (Baščaršija ili Ferhadija)

Elegantno upakovane baklave i slastice spremne za nošenje – baklave sa orasima ili pistacijama odličan izbor za poklone iz Sarajeva dragim ljudima

Baklava shop (Baščaršija or Ferhadija)

Elegantly packaged baklava and sweets ready to take away—baklava with walnuts or pistachios makes an excellent gift from Sarajevo for your loved ones.



Uživajte u svakom koraku kroz Sarajevo, a ne sumnjamo da će vas neposrednost i otvorenost stanovnika grada kupiti u tolikoj mjeri da ćete dobiti želju da se ovom gradu ponovo vratite.

Enjoy every step through Sarajevo, and we have no doubt that the warmth and openness of its people will win you over to the point that you will want to return again.

Nadamo se da će vaš posjet Sarajevu proteći bez bilo kakvih problema i da ćete sa sobom ponijeti samo lijepe uspomene. Ipak, nepredviđeni događaji su mogući. U slučaju da zatrebate bilo kakvu pomoć, savjet ili informaciju, na raspolaganju vam stoje članovi našeg tima:

Nermin Ibradžić, +387 61 854 785

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We hope that your visit to Sarajevo will pass without any problems and that you will take with you only beautiful memories. However, unforeseen situations may occur. Should you need any assistance, advice, or information, members of our team are at your disposal:

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